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Sep 1st 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

My childhood home has always been in a rural community that has been under-supported by major telecom companies. Our local ISP has been the only beacon of amazing customer service. I have been a customer with them since their inception nearly two decades ago, and major telecom interests continue to falter in their customer service.

Broadband competition needs to be preserved so that local ISPs have a chance to show how real customer service is achieved.

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